SERVICE PLAN
FOR TRADE ACQUIRING SERVICES

for the legal entities (except for banks) and their separate subdivisions (branches and representative offices), private entrepreneurs, private notaries, private enforcement officers, lawyers, professional mediators, peasant households and farming enterprises

<table>
<tr><th>№</th><th>Transaction type</th><th colspan="2">Rate</th></tr>
<tr><td>A</td><td>1</td><td colspan="2">2</td></tr>
<tr><td>1</td><td colspan="3">Trade acquiring services for POS-terminals, FortePOS using cards for legal entities and their separate subdivisions (branches and representative offices), as well as private entrepreneurs, private notaries, private enforcement officers, lawyers, professional mediators, peasant households and farming enterprises with a turnover exceeding 45 000 000 KZT within 12 months</td></tr>
<tr><td>1.1.</td><td>for the cards issued by ForteBank JSC</td><td colspan="2">0,4%</td></tr>
<tr><td>1.2.</td><td>for the cards issued by other RK banks and foreign banks</td><td>1,3%</td><td>1%*</td></tr>
<tr><td colspan="4">*the rate applies until 31.12.2026 for new acquiring customers</td></tr>
<tr><td>2</td><td colspan="3">Trade acquiring services for POS-terminals, FortePOS using cards for legal entities and their separate subdivisions (branches and representative offices), as well as private entrepreneurs, private notaries, private enforcement officers, lawyers, professional mediators, peasant households and farming enterprises with a turnover below 45 000 000 KZT within 12 months</td></tr>
<tr><td>2.1.</td><td>for the cards issued by ForteBank JSC</td><td colspan="2">0,4%</td></tr>
<tr><td>2.2.</td><td>for the cards issued by other RK banks and foreign banks</td><td colspan="2">0,8%</td></tr>
<tr><td>3.</td><td colspan="3">Trade acquiring services for other payment terminals using cards</td></tr>
<tr><td>3.1.</td><td>for legal entities and their separate subdivisions (branches and representative offices)</td><td colspan="2">2%</td></tr>
<tr><td>3.2.</td><td>for private entrepreneurs</td><td colspan="2">1,6%</td></tr>
<tr><td>4.</td><td colspan="3">Trade acquiring services for POS-terminals, FortePOS and other payment terminals using QR - codes for legal entities and their separate subdivisions (branches and representative offices), as well as private entrepreneurs, private notaries, private enforcement officers, lawyers, professional mediators, peasant households and farming</td></tr>
<tr><td>4.1.</td><td>that accept payments from customers of ForteBank JSC</td><td>0,5%</td><td>0,2%**</td></tr>
<tr><td>4.2.</td><td>that accept payments from customers of other RK banks</td><td>1,2%</td><td>0,2%**</td></tr>
<tr><td colspan="4">**the rate applies until 31.12.2026 to all trade acquiring customers</td></tr>
<tr><td>5.</td><td>Monthly maintenance fee for FortePOS app (including VAT)</td><td colspan="2">0 KZT</td></tr>
<tr><td>6.</td><td>Monthly POS-terminal maintenance fee (including VAT)</td><td colspan="2">3 000 KZT
Payable per each installed POS-terminal, given the turnover below 200 000 KZT (for customers connected since 01.04.2025).</td></tr>
</table>

The rates have been approved as per the resolution of the Rate Committee №03/2022-56 dated 08.08.2022.

The rates have been amended as per the Rate Committee №03/2022-77 dated 07.12.2022, effective as of 19.12.2022.

The rates have been amended as per the Rate Committee №03/2022-79 dated 26.12.2022.

The rates have been amended as per the Rate Committee №03/2023-24 dated 15.05.2023, effective as of: 01.06.2023 fir the trade acquiring services (except for FortePOS); 01.09.2023 for the trade acquiring services (except for FortePOS) for the foreign bank cards.

The trading acquiring rates have been amended as per the resolution of the Rate Committee №03/2023-44 dated 08.09.2023, effective as of 21.09.2023.

The trading acquiring rates have been amended as per the resolution of the Rate Committee №03/2023-52 dated 06.10.2023, effective as of 17.11.2023.

The trading acquiring rates have been amended as per the resolution of the Rate Committee №03/2023-67 dated 26.12.2023, effective as of 15.01.2024.

The trading acquiring rates have been amended as per the resolution of the Rate Committee №03/2024-4 dated 19.01.2024, effective as of 29.01.2024.

The trading acquiring rates have been amended as per the resolution of the Rate Committee №03/2024-15 dated 05.04.2024.

The service plan name was amended as per the resolution of the Tariff Committee No.03/2024-22 dated 10.05.2024

The trading acquiring rates have been amended as per the resolution of the Rate Committee №03/2025-12 dated 28.02.2025, effective as of 17.03.2025, for servicing POS terminals from 01.04.2025.

The trading acquiring rates have been amended as per the resolution of the Rate Committee №03/2025-69 dated 28.11.2025

The trading acquiring rates have been amended as per the resolution of the Rate Committee №03/2025-74 dated 22.12.2025, effective as of 05.01.2026.

The trade acquiring rates have been amended as per the Commercial Management resolution №12/2026-7 dated 30.01.2026, effective on 27.04.2026.

The trade acquiring rates have been amended as per the Commercial Management resolution №12/2026-29 dated 13.03.2026, effective on 10.04.2026.

The trade acquiring rates have been amended as per the Commercial Management resolution №12/2026-87 dated 26.06.2026, effective on 15.07.2026.