PRICING PLAN
FOR SETTLEMENT AND CASH SERVICES

for the legal entities (except for banks) and their separate subdivisions (branches and representative offices), private entrepreneurs, private notaries, private enforcement officers, lawyers, professional mediators, peasant households and farming enterprises, foreign diplomatic and consular missions, financial managers (hereinafter – Customers)

No.	Transaction	Tariff for the remote banking service systems	Paper medium tariff	Comments
1.	**OPENING, MAINTAINING AND CLOSING OF BANK ACCOUNTS**			
Commission fee for the account maintenance for the month when the current account was opened is not charged.				
1.1.	**Opening of a current account**			
1.1.1.	For legal entities, branches and representative offices of the legal entities, foreign diplomatic and consular missions (including VAT)	KZT 0	KZT 3 500*	*The fee is charged at opening of the first current account with the Branch, regardless of the number of accounts listed in the application **a digital account, including accounts for public authorities, is opened **free of charge*** ***At no charge for the customers without current accounts with ForteBank JSC:* *- in case of a one-time issue of an unsecured guarantee for participation in a tender;* *- in case of opening of a fixed-term / savings deposit;* *- for the partners of DAR Online company*
1.1.2.	For private entrepreneurs, private notaries, private enforcement officers, lawyers, professional mediators, peasant households and farming enterprises (including VAT)	KZT 0	KZT 2 500*	
Amendments have been made to sections 1.1.1 and 1.1.2 in accordance with Minutes No. 12/2026-110 of the Commercial Directorate of JSC ForteBank dated July 28, 2026, effective from August 10, 2026.				
1.1.3.	Opening of the second and subsequent current accounts with the same Branch (including VAT)	KZT 0		
1.1.4	Opening of a current account for a charity organization (including VAT)	KZT 0		
1.1.5.	Opening of a current account, with simultaneous conclusion with the Bank of an acquiring service agreement (including VAT)	KZT 0		The tariff is applied when the difference between the dates of concluded agreements, namely an acquiring service agreement / a payment card service agreement with an organization and a current account agreement does not exceed 10 (ten) calendar days
1.1.6.	Opening of a current account with simultaneous conclusion with the Bank of a payment card service agreement with an organization (including VAT)	KZT 0		
1.1.7.	Opening of a savings account (including VAT)	KZT 0		
1.1.8.	Opening of an escrow account (including VAT)	KZT 3 000		Per each account
1.2.	**Maintenance of a current account**			
1.2.1.	Current account maintenance for the legal entities, branches and representative offices of the legal entities, foreign diplomatic and consular mission, provided there is account turnover over the course of the month (including VAT)	KZT 2 000		On a monthly basis for each account

No.	Transaction	Tariff for the remote banking service systems	Paper medium tariff	Comments
1.2.1.1.	Current account maintenance for private entrepreneurs, private notaries, private enforcement officers, lawyers, professional mediators, peasant households and farming enterprises, provided there is account turnover over the course of the month (including VAT)	KZT 2 000		Per month, regardless of the number of active accounts
1.2.1.2.	Maintenance of a current account "With special conditions", provided there is account turnover (including VAT)	KZT 30 000		On a monthly basis for each account
1.2.2.	Maintenance of a current account with no account activity for a month (including VAT)	Account balance amount, but no more than KZT 900		On a monthly basis, per each account. The specified tariff is applicable in case of absence of any turnover on all current accounts of the Customer, and only if the Customer has no savings accounts
1.2.3.	Maintenance of an Escrow account (including VAT)	KZT 15 000		On a monthly basis, regardless of account activity
1.3.	Issuing a statement of account as transactions are being performed, including the digital account transactions (including VAT)	KZT 0		
Amendments have been made to section 1.3 in accordance with Minutes No. 12/2026-110 of the Commercial Directorate of JSC ForteBank dated July 28, 2026, effective from August 10, 2026.				
1.3.1.	Sending of statements on movement on account on SWIFT system in the format of MT940/MT950 (including VAT)	KZT 7 000		On a monthly basis, based on customer's application
1.3.2.	Providing a duplicate of an excerpt (including VAT)	KZT 500 (more than 10 pages + KZT 50 per each page)		
1.4.	**Closing of a current account (including VAT):**			
1.4.1.	At the initiative of the Customer, except for the sub-clause 1.4.2.	KZT 5 000		Per account, including digital account
Amendments have been made to section 1.4.1. in accordance with Minutes No. 12/2026-151 of the Commercial Directorate of JSC ForteBank dated October 02, 2026, effective from October 19, 2026.				
1.4.2.	In case of liquidation and reorganization of the Customer	KZT 0		Per account, including digital account
	At the Bank's initiative	KZT 0		Per account, including digital account
	In the event of refusal to provide the Customer with an instrument of credit*	KZT 0		Provided there is no account activity starting from the date of opening of the current account. The current account may be closed upon the Customer's application.
** instrument of credit – a loan, a credit facility, a bank guarantee, a letter of credit, an overdraft, a promissory note, financial leasing, factoring, forfeiting and other types of lending not prohibited by the current law of the Republic of Kazakhstan*				
Amendments have been made to sections 1.4.1. and 1.4.2. in accordance with Minutes No. 12/2026-110 of the Commercial Directorate of JSC ForteBank dated July 28, 2026, effective from August 10, 2026.				
1.4.3.	Closing of an Escrow account (including VAT)	KZT 0		
1.5.	Subscription fee on "SMS Notification" service (including VAT)	KZT 1 200		For each mobile phone number. Upon absence of balances and turnovers on a Customer's bank account within one month, the subscription fee is not charged.
2.	**CASH TRANSACTIONS**			
2.1.	**Cash transactions in KZT**			
2.1.1.	Acceptance and recount of cash (banknotes) from (including VAT)	0,30% min. KZT 300		The fee is payable upon performance of transactions, and is calculated on the basis of the transaction amount

No.	Transaction	Tariff for the remote banking service systems	Paper medium tariff	Comments
Amendments have been made to clause 2.1.1. in accordance with the Resolution of the Authorized Person No. 78-01-2026-80 dated October 16, 2026, effective from October 30, 2026.				
2.1.1.1.	Acceptance of cash through electronic devices (ATM, electronic terminal, and other devices) (including VAT)	0,25% min. KZT 300		The fee is payable upon performance of transactions, and is calculated on the basis of the transaction amount
2.1.2.	Acceptance and recount of collected cash (including VAT)	0,2% min. KZT 500		The fee is payable upon performance of transactions, and is calculated on the basis of the transaction amount
2.1.2.1.	Urgent recount and crediting of collected cash to Customer's current account (including VAT)	KZT 5 000		Not later than within 3 hours upon delivery to the recounting office of the Bank. For each transaction.
2.1.3.	Acceptance and recount of coins (including VAT)	1 % min. KZT 500		The fee is payable upon performance of transactions, and is calculated on the basis of the transaction amount
2.1.4.	Double recount (including VAT)	0,2% min. KZT 500, max. KZT 10 000		Performed upon discovery of any shortage/excess while recounting collected monies. Calculated based on the repeatedly re-counted amount of the collected monies.
2.1.5.	Withdrawal of cash from 09:00 a.m. to 06:00 p.m. local time, including withdrawal from digital accounts when repaying digital tenge (provided the Bank is able) (including VAT)	0,6% min. KZT 2 000*		The fee is payable upon performance of transactions, and is calculated based on the transaction amount *Free of charge – from digital accounts of the public authorities
Amendments have been made to section 2.1.5 in accordance with Minutes No. 12/2026-110 of the Commercial Directorate of JSC ForteBank dated July 28, 2026, effective from August 10, 2026. *Amendments have been made to clause 2.1.5. in accordance with the Resolution of the Authorized Person No. 78-01-2026-80 dated October 16, 2026, effective from October 30, 2026.*				
2.2.	**Cash transactions in foreign currency:**			
2.2.1.	Acceptance and recount of cash in USD and EUR (including VAT)	0,35% min. KZT 900		The fee is payable upon performance of transactions, and is calculated on the basis of the transaction amount
Amendments have been made to clause 2.2.1. in accordance with the Resolution of the Authorized Person No. 78-01-2026-80 dated October 16, 2026, effective from October 30, 2026.				
2.2.2.	Acceptance and recount of cash in RUB (including VAT)	10% min. KZT 1500		The fee is payable upon performance of transactions, and is calculated on the basis of the transaction amount
Amendments have been made to clause 2.2.2 in accordance with the Resolution of the Authorized Person No. 78-01-2026-8 dated July 29, 2026, effective from August 10, 2026.				
2.2.3.	Withdrawal of cash in USD, EUR and RUB (including VAT)	1,50% min. KZT 1 000		The fee is payable upon performance of transactions, and is calculated on the basis of the transaction amount
Amendments have been made to clause 2.2.3. in accordance with the Resolution of the Authorized Person No. 78-01-2026-80 dated October 16, 2026, effective from October 30, 2026.				
2.3	Banknote identification (including VAT)	KZT 100		Per 1 banknote
2.4.	Issue of a checkbook (including VAT)	KZT 2 000		Per 1 checkbook
2.5.	Cancellation of a cash transaction due to the Customer's refusal to receive cash money ordered by prior application (including VAT)	0,5% min. KZT 6 000		Calculated based on the ordered amount

No.	Transaction	Tariff for the remote banking service systems	Paper medium tariff	Comments
2.6.	**Exchange of banknotes and coins:**			
2.6.1.	Exchange of banknotes for coins (including VAT)	1% min. KZT 2 000		The fee is payable upon performance of transactions, and is calculated on the basis of the transaction amount
2.6.2.	Exchange of coins for banknotes (including VAT)	KZT 0		
2.7.	Change of worn-out banknotes (KZT) (including VAT)	3% min. KZT 500		The fee is payable upon performance of transactions, and is calculated on the basis of the transaction amount
3.	**TRANSFER TRANSACTIONS**			
3.1.	**TRANSFER TRANSACTIONS IN KZT**			
3.1.1.	Crediting of non-cash money to Customer's account with the Bank (including VAT)	KZT 0		
3.1.2.	Intra-bank transfers between the Customers, including the public authorities, as well as transactions using digital tenge (including VAT)	KZT 0		
Amendments have been made to section 3.1.2 in accordance with Minutes No. 12/2026-110 of the Commercial Directorate of JSC ForteBank dated July 28, 2026, effective from August 10, 2026.				
3.1.3.	**External transfer with the Same Day value date** (including VAT)			
3.1.3.1.	From 09:00 a.m. to 04:00 p.m., Astana standard time	KZT 0*	0,5% min. KZT 1 000, max. KZT 3 000	Calculated based on the transfer amount per payment document. Transfers based on third-party payment demands are charged according to the tariff applicable to paper-based transactions.
3.1.3.2.	From 04:00 p.m. to 06:00 p.m. (provided the Bank is able)	0,13% min. KZT 900, max. KZT 3 000	0,9% min. KZT 5 000, max. KZT 20 000	Calculated based on the transfer amount per payment document. Transfers based on third-party payment demands are charged according to the tariff applicable to paper-based transactions.
Amendments have been made to sections 3.1.3.1 and 3.1.3.2 in accordance with Minutes No. 12/2026-110 of the Commercial Directorate of JSC ForteBank dated July 28, 2026, effective from August 10, 2026. *Amendments have been made to sections 3.1.3.1 and 3.1.3.2 in accordance with Minutes No. 12/2026-151 of the Commercial Directorate of JSC ForteBank dated October 02, 2026, effective from October 19, 2026* *Amendments have been made to sections 3.1.3.1 and 3.1.3.2 in accordance with Minutes No. 12/2026-162 of the Commercial Directorate of JSC ForteBank dated October 20, 2026.*				
3.1.3.3.	From digital accounts from 09:00 to 04:00 p.m Astana standard time (provided the Bank is able).	KZT 500*	0,5% min. KZT 1 000, max. KZT 3 000*	Calculated based on the transfer amount, for each payment document, and is deducted from the current account. *Free – from the digital accounts of state bodies
3.1.3.4.	From digital accounts from 04:00 p.m. to 06:00 p.m Astana standard time (provided the Bank is able).	KZT 900*	0,9% min. KZT 5 000, max. KZT 20 000 *	Calculated based on the transfer amount, for each payment document, and is deducted from the current account. *Free – from the digital accounts of state bodies
Sections 3.1.3.3 and 3.1.3.4 have been added in accordance with Minutes No. 12/2026-151 of the Commercial Directorate of JSC ForteBank dated October 2, 2026, effective from November 9, 2026.				

No.	Transaction	Tariff for the remote banking service systems	Paper medium tariff	Comments
3.1.4.	With future value date (except for payments into the budget, pension and social contributions, single payment) (including VAT)	KZT 0 *	KZT 1 000	Regardless of the transaction amount, per each payment document In such a case, a transfer with future value date shall be deemed the one made according to the payment document submitted by the customer by 18-00 by Astana standard time prior to the value date.
**does not apply to the customers with the active individual tariffs/service plans for the transfer transactions in KZT; this tariff is established for the period lasting until the Bank makes a decision regarding refund of the previously established fee; the customer shall be notified thereof*				
3.1.5.	Urgent transfers, including transfers from digital accounts (within 1 hour upon acceptance of a payment document, provided the Bank is able) (including VAT)	0,18% min. KZT 900, max. KZT 3 600*	0,9% min. KZT 5 000, max. KZT 20 000*	Calculated based on the transfer amount per payment document. Payment orders for urgent transfers are accepted from 09:00 a.m. to 04:00 p.m. by Astana standard time. *Free of charge – from digital accounts of the public authorities
Amendments have been made to section 3.1.5 in accordance with Minutes No. 12/2026-110 of the Commercial Directorate of JSC ForteBank dated July 28, 2026, effective from August 10, 2026.				
3.1.6.	Transfer by way of OCT (Original Credit Transaction)/AFT (Account Funding Transaction) to payment cards (including VAT)	0.5% min. KZT 500		The tariff is calculated on the basis of the transfer amount
3.1.7.	Transfers to own accounts with other banks from 09:00 a.m. until 4:00 p.m., Astana standard time (including VAT)	KZT 2 000	KZT 2 000	Regardless of the transfer amount, per each payment document
3.1.8.	**Processing transfers related to pension contributions, social insurance, compulsory medical insurance, single payment** (including VAT)**:**			
3.1.8.1.	with submission of the register in hard copy (no more than 10 employees)	-	KZT 500 (with additional fee according to para. 3.1.3., 3.1.5.)	The fee is payable at performance of transaction, and is calculated per employee from the list
3.1.8.2.	with submission of the register in soft copy	-	KZT 0 (with additional fee according to para. 3.1.3., 3.1.5.)	
3.1.9.	Cancellation during the transaction day of an unexecuted payment or any other document of the Customer accepted by the Bank, if possible (including VAT)	KZT 1 500		For each document
3.1.10.	Investigation of transfers on the basis of the Customer's request (including VAT)	KZT 1 500		For each transfer. Investigation means the establishment of the reasons for untimely execution/non-execution of transfer/payment within the Bank's actions.
3.1.11.	**Transfer in favor of the Customer, with the use of Express-revenue product** (including VAT)			

No.	Transaction	Tariff for the remote banking service systems	Paper medium tariff	Comments
3.1.11.1.	From a private entrepreneur, peasant and farmer household, professional mediator, private enforcement officer, lawyer, private notary, and a private individual as payment for the goods/services/other activities performed by the Customer	0,2% min. KZT 500, max. KZT 10 000		The tariff is calculated on the basis of the transfer amount and payable by the Customer/Payer according to terms of the relevant agreement concluded with the Customer
3.1.12.	**Transfer of money on the basis of the Customer's standing order** (including VAT)**:**			
3.1.12.1.	- intra-bank transfer	KZT 1 500		Per month *The subscription fee will not be charged in case of absence of any balance and turnover on the Customer's bank account over a period of one month.*
3.1.12.2.	- transfer to recipient's account opened with another bank	KZT 1 500 in addition to the tariffs stated in para.3.1.3.-3.1.5. hereof		Per month *The subscription fee will not be charged in case of absence of any balance and turnover on the Customer's bank account over a period of one month.*
3.1.13.	**Transfer by direct debiting on the basis of the Direct Debiting/Bank Account Debiting Agreement** (including VAT)**:**			
3.1.13.1.	- intra-bank transfer	KZT 300		For each transfer, regardless of the transfer amount
3.1.13.2.	- transfer to recipient's account opened with another bank	0,25% min. KZT 700		For each transfer. The tariff is calculated on the basis of the transfer amount
3.1.14.	*The sub-paragraph was deleted according as per the resolution of the Tariff Committee №.03/2024–6 dated 02.02.2024*			
3.1.15.	Acceptance of cash to pay taxes and other obligatory payments to the budget, with no opening of a bank account (including VAT)	1% min. KZT 500		The tariff is payable at performance of the transaction, calculated on the basis of the transaction amount
3.1.16.	Transfer of money to other bank in connection to payment of accrued interest on savings account or return/partial withdrawal of the deposit amount (including VAT)	KZT 0		The tariff is applied with respect to special-purpose deposits placed with the Bank within implementation of state programs, or deposits of Samruk Kazyna National Welfare Fund JSC
3.1.17.	Cash Pooling service (including VAT)	KZT 2 000		The tariff is charged on a monthly basis for each bank account the transactions whereon are for performed within the Cash Pooling service specified in the Agreement for Maintenance of Bank Accounts on Cash Pooling System
3.1.18.	Crediting of cashless funds to the Customer's account with the Bank, according to the terms of the individual agreements between the Bank and the Customer (under the retail lending products) (including VAT)	0% to 85%		The fee amount is enshrined in the individual agreements (under the retail lending products) and shall be calculated based on the transaction amount
Amendments have been made to section 3.1.18 in accordance with Minutes No. 12/2026-102 of the Commercial Directorate of JSC ForteBank dated July 17, 2026, effective from September 19, 2026.				
3.1.19.	**Transfer of funds under the payments processed by a payment organization for the purpose of settlement with the Merchants (suppliers of goods/works/services)** (including VAT)			

No.	Transaction	Tariff for the remote banking service systems	Paper medium tariff	Comments
3.1.19.1.	- transfer of funds to an account of a Merchant (supplier of goods/works/services) opened with the bank/with another bank under the individual retail lending agreements	0% to 50%	-	Calculated based on the amount of transfer and shall be payable by a payment organization according to the terms of an agreement with the payment organization. The fee amount (within the rate established by this paragraph), established in an agreement with the payment organization, shall be determined by the resolution of the authorized body/person of the Bank.
3.1.19.2.	transfer of funds to a Merchant (supplier of goods/works/services) account with the Bank	KZT 0	-	Calculated based on the transfer amount and payable by the Payment Organization according to the terms and conditions of the appropriate acquiring services agreement with the Payment Organization
3.1.19.3.	transfer of funds to a Merchant (supplier of goods/works/services) account with another bank	0,1 % min. KZT 100	-	
Supplemented with sub-paragraph 3.1.19.1. as per the resolution of the Tariff Committee № 03/2023–57 dated 03.11.2023. *Paragraph 3.1.19. was supplemented by sub-paragraph 3.1.19.2.-3.1.19.3. as per the resolution of the Tariff Committee № 03/2023–58 dated 10.11.2023.*				
3.2.	**TRANSFER TRANSACTIONS IN FOREIGN CURRENCY**			
3.2.1.	Crediting of non-cash money to Customer's account with the Bank (including VAT)	KZT 0		
3.2.2.	Intra-bank transfers in foreign currency (including VAT)	KZT 0		
3.2.3	**Carrying out a transfer during the current business day, as well as transfers with a date of the next business day:** - in USD, EUR, RUB - from 9:00 to 16:00. - in CNY with a value date during the current business day - from 9:00 to 15:00, provided the Bank is able, with a value date during the next business day - from 9:00 to 16:00; - in other currencies – from 9:00 to 14:00, provided the Bank is able.			
3.2.3.1.	**At the expense of the Remitter OUR (SHA)** (the commission fee of the Sending Bank and Correspondent Bank shall be paid at the expense of the Remitter, while the commission fee of the Intermediary Bank, the Beneficiary Bank and third-party Banks participating in the payment routing shall be paid at the expense of the Beneficiary from the transfer amount) (including VAT):			
3.2.3.1.1.	USD	0,30% min. KZT 11 000, max. KZT 110 000	0,9% min. KZT 30 000, max. KZT 250 000	Calculated based on the transfer amount, per each payment document
3.2.3.1.2.	EUR	0,30% min. KZT 15 000, max. KZT 110 000	0.9% min. KZT 30 000, max. KZT 250 000	
3.2.3.1.3.	RUB	0,25% мин. 3 500 тенге, макс. 75 000 тенге	0,4% мин. 15 000 тенге, макс. 150 000 тенге	
3.2.3.1.4.	CNY	0,30% мин. 11 000 тенге, макс. 100 000 тенге	1,0 % мин. 25 000 тенге, макс. 200 000 тенге	
3.2.3.1.5.	In CIS currencies (except for RUB)	0,2% мин. 4 000 тенге, макс. 30 000 тенге	0,6% мин. 20 000 тенге, макс. 150 000 тенге	

No.	Transaction	Tariff for the remote banking service systems	Paper medium tariff	Comments
3.2.3.1.6.	In other types of currencies	0,30% мин. 11 000 тенге, макс. 100 000 тенге	1,0% мин. 25 000 тенге, макс. 200 000 тенге	
3.2.3.2.	**At the expense of the beneficiary BEN** (Remitter Bank fee is paid at the expense of the Remitter, and the fees of the Correspondent Bank, Intermediary Bank and Beneficiary Bank are paid at the expense of the Beneficiary out of the transfer amount), this type of transfer is provided only for payments in USD, EUR (including VAT):			
3.2.3.2.1.	USD, EUR	0,25% мин. 8 500 тенге, макс. 90 000 тенге	0,6% мин. 25 000 тенге, макс. 150 000 тенге	Calculated based on the transfer amount, per each payment document
3.2.3.3.	**At the expense of the remitter "OUR / OUR" FULLPAY guaranteed payment** (The fee of the Remitter Bank and all foreign banks participating in the payment route are paid at the expense of the Remitter, if the Beneficiary Bank has a fee for accepting (crediting) the incoming payment, the payment is received by the Beneficiary minus the fees of the Beneficiary Bank), this type of transfer is provided only for payments in USD (including VAT):			
3.2.3.3.1.	In USD	0,35% min. KZT 25 000, max. KZT 150 000	1,2% min. KZT 50 000, max. KZT 300 000	Calculated based on the transfer amount, per each payment document
3.2.3.3.2	Mastercard B2B Payments (subject to the Bank's technical capability)	0,3% min. 11 000 KZT max. 110 000 KZT	-	Mastercard Fast Transfers Funds are debited in United States Dollars (USD). The maximum transfer amount is USD 100,000. The payout currency is determined by the destination country in accordance with the rules of the payment system. For transfers to China, funds can be received in USD or CNY.
List of countries to which Mastercard transfers are available: Turkey, United Arab Emirates, United States of America, People's Republic of China, as well as the SEPA countries: Andorra, Estonia, Ireland, Malta, Slovakia, Austria, Finland, Isle of Man, Monaco, Slovenia, Belgium, France, Italy, the Netherlands, Spain, Bulgaria, Germany, Jersey, Norway, Sweden, Croatia, Greece, Latvia, Poland, Switzerland, Cyprus, Guernsey, Liechtenstein, Portugal, the United Kingdom, Czech Republic, Hungary, Lithuania, Romania, Vatican City, Denmark, Iceland, Luxembourg, and San Marino.				
Section 3.2.3.3.2 has been added in accordance with Resolution No. 78-01-2026-6 of the Authorized Person dated June 17, 2026.				
3.2.4.	Making a transfer during the current day from 16:00 to 18:00 by Astana standard time (the transfer is accepted in USD, EUR and RUB, if possible) (including VAT)	Double tariff for relevant transactions stated in para. 3.2.3.1.1.-3.2.3.1.3., 3.2.3.2 and 3.2.3.3. hereof		On each currency (min and max ranges are subject to twofold increase)
3.2.5.	Provision of SWIFT copies on transfer transactions in foreign currency (up to 2 years) (including VAT)	KZT 1 000		Per copy of each document
3.2.6.	Return of transfers received in foreign currency (including VAT)	KZT 0		
Section 3.2.6 has been amended in accordance with Minutes No. 12/2026-151 of the Commercial Directorate of JSC ForteBank dated October 2, 2026, effective from October 19, 2026.				
3.2.7.	Cancellation of outgoing payment in foreign currency, provided the Bank is able / Correction of the payment details for previously performed transfer transactions / Investigation and other requests for customer transfers in foreign currency (regarding the amounts of fees charged by the foreign banks) (including VAT):			

No.	Transaction	Tariff for the remote banking service systems	Paper medium tariff	Comments
3.2.7.1.	For transfer transactions in CIS currency	KZT 5 000		Per each document, based on the written request by the Customer. The cancellation request is sent without any guarantees on the part of the Bank when crediting the payment to the Beneficiary account. Investigation means the establishment of the reasons for untimely execution/non-execution of incoming transfer/payment within the Bank's actions, as well as determination whether the transfer/payment amount belongs to the Customer.
3.2.7.2.	For transfer transactions, except for CIS currencies	KZT 25 000		
4.	**CONVERSION SERVICES**			
1) Conversion services are rendered when: • there is a conversion application; • the required amount of money is available on the Customer's current account as per the application. 2) For para.5.2 hereof, the fee shall be calculated on the basis of the converted (sold) currency. 3) The fee shall be charged in KZT, recalculation shall take place as of the date of transaction at the official (market) currency exchange rate of the National Bank of the Republic of Kazakhstan. 4) Shall not apply to compulsory withdrawal of monetary funds for the purpose of repayment of the Bank loans.				
4.1.	Purchase/sale/conversion of non-cash currency through the "FORTEX" module.	KZT 0		
4.2.	**Purchase/sale of non-cash currency upon crediting of money to Customer's account with the Bank:**			
4.2.1.	With *Same day* value date If application was received from 9:00 to 16:00 by Astana standard time	0,15% min. KZT 4 000, max. KZT 300 000/ KZT 0*	1,0% min. KZT 10 000, max. KZT 1 000 000/ KZT 0*	Of the conversion amount, at the exchange rate set by the Bank on the transaction day *Should you make a purchase worth the equivalent of 10 million US dollars or more, the fee shall not be charged
4.2.2.	With *Second transaction day* value date	0,10% min. KZT 4 000, max. KZT 300 000/ KZT 0*	1,0% min. KZT 10 000, max. KZT 1 000 000/ KZT 0*	Of the conversion amount, at the exchange rate set by the Bank on the transaction day *Should you make a purchase worth the equivalent of 10 million US dollars or more, the fee shall not be charged
4.3.	Conversion of foreign currency into another foreign currency	0,15% min. KZT 4 000, max. KZT 300 000/ KZT 0*	1,0% min. KZT 10 000, max. KZT 1 000 000/ KZT 0*	On the basis of the conversion amount, at the rate set by the Bank. The transaction is performed from 9:00 to 16:00 by Astana standard time. *Should you make a purchase worth the equivalent of 10 million US dollars or more, the fee shall not be charged

No.	Transaction	Tariff for the remote banking service systems	Paper medium tariff	Comments
4.4.	Conversion upon receipt of relevant application from 16:00 to 18:00 by Astana standard time (if possible)	0,3% min. KZT 4 000, max. KZT 500 000/ KZT 0*	1,0% min. KZT 10 000, max. KZT 1 000 000/ KZT 0*	Of the conversion amount, at the exchange rate set by the Bank on the transaction day *Should you make a purchase worth the equivalent of 10 million US dollars or more, the fee shall not be charged
4.5.	Penalty for refusal of conversion prior to performance of transaction by the Bank (including VAT) **Change of the conversion amount is equal to rejection of an application for the amount of change.*	0,3% in USD 0,8% in other currencies		Of the amount stated in the application for purchase/sale of foreign currency, charged on the basis of Customer's written application for refusal. *It is impossible to refuse the conversion for performed in the ForteX module. When sending an application for conversion by other means, the refusal is possible, if the write-off/crediting of money on Customer's accounts has not yet been made.*
4.6.	Purchase/sale of non-cash foreign currency upon crediting of money to Customer's account with the Bank, on the basis of Customer's standing order.	0,10% min. KZT 5 000, max. KZT 500 000		No fee is applied upon compulsory sale of the foreign exchange revenue of the quasi-state companies
5.	**CURRENCY CONTROL**			
5.1.	Acceptance for foreign exchange control of a foreign exchange contract for an amount of **up to and including 50 thousand US dollars**, expressed in equivalent (conversion of the foreign exchange contract's amount into US dollars is performed using the market exchange rate on the date of the foreign exchange contract) (including VAT)	KZT 0		
5.2.	Acceptance under currency control of a foreign exchange contract for the amount of over USD 50 thousand (the equivalent) not subject to registration (the amount of the contract is translated into USD using the market rate of currency exchange as of the date of the foreign exchange contract (including VAT))	KZT 1 500		The tariff is payable for each contract
5.3.	Assignment to the contract of a contract tracking number within the period prescribed by RK laws (2 business days) (including VAT)	KZT 5 000		The tariff is payable when the service is rendered (upon assignment of the contract tracking number to the contract) for each application
5.4.	Assignment to the contract of a contract tracking number on the day the Customer files an application (including VAT) Upon receipt of the application from 9:00 to 16:00 p.m., Astana standard time.	KZT 7 000		
5.5.	Acceptance and processing of amendments to the contract having the contract tracking number assigned (including VAT)	KZT 2 000		The tariff is payable for each amendment to the foreign exchange contract, information whereon is subject to being sent to the National Bank
5.6.	Removal of a foreign exchange contract from accounting registration upon Customer's application (including VAT)	KZT 1 000		The tariff is payable when the application is filed

No.	Transaction	Tariff for the remote banking service systems	Paper medium tariff	Comments
5.7.	Removal of a foreign exchange contract from accounting registration, due to transition to be serviced at another bank (including VAT)	KZT 10 000		The tariff is payable when the application is filed
5.8.	Repeated acceptance for accounting registration of a foreign exchange contract previously removed therefrom (including VAT)	KZT 4 000		The tariff is payable when the service is rendered
5.9.	Issue of a notice on payments made under a foreign exchange contract (including VAT)	KZT 2 000		The tariff is payable for each notice
5.10.	Preparation of a response to customer's request regarding the currency control matters (including VAT)	KZT 2 000		The tariff is payable when the application is filed for each certificate
5.11.	Execution of an application for acceptance of a foreign exchange contract on export or import for currency control (including VAT)	KZT 1 500		The tariff is payable for each application
5.12.	*The sub-paragraph was deleted according as per the resolution of the Tariff Committee №.03/2024–14 dated 29.03.2024*			
5.13.	Issue of the duplicate currency control documents on the basis of the Customer's application (including VAT)	KZT 2 500		Per 1 sheet (additional KZT 100 per each subsequent sheet)
6.	**E-SERVICES**			
The monthly fee (subscription fee) for receiving services via **Forte Business Internet Banking for Legal Entities/ForteBusiness Mobile Internet Banking** (hereinafter – IB/MIB): 1) shall not be charged for a month when the Contract was signed; 2) shall be charged in addition to the tariffs for maintenance of the current accounts, aside from the commission fees for transfer transactions. 3) shall be written-off on a monthly basis from one account only, regardless of the number of accounts opened by the Customer with the Bank branch.				
6.1.	**Rendering of e-banking services via IB/MIB system:**			
6.1.1.	Connection to IB/MIB system (including VAT)	at no charge		
6.1.2.	Monthly maintenance of the legal entities, branches and representative offices of the legal entities, foreign diplomatic and consular missions (including VAT)	KZT 1 500		*The subscription fee will not be charged in case of absence of any balance and turnover on the Customer's bank account over a period of one month*
6.1.2.-1.	Monthly maintenance of the private entrepreneurs, private notaries, private enforcement officers, lawyers, professional mediators, peasant households and farming enterprises (including VAT)	KZT 0		
6.1.3.	Implementation of Digipass device/Digipass device replacement (in case of loss/damage, etc. due to Customer's fault), within maintenance and servicing of a bank account by rendering e-banking via Internet Banking for legal entities/ForteBusiness system (including VAT)	KZT 10 000*		A one-time fee is payable prior to rendering of the service for each device **At no charge (but no more than 1 device) in case of opening of a fixed-term deposit for the customers without any current accounts with ForteBank JSC*
7.	**GUARANTEES**			
7.1.	Provision of a tender guarantee upon pledge of money (covered guarantee) (including VAT)	0,2% min. KZT 10 000		Of the guarantee amount
7.2.	Provision, in the manner prescribed by internal regulations of the Bank, of the unsecured guarantee to take part in a tender for public procurement, procurement of Samruk-Kazyna JSC Group of Companies, and the procurement conducted by organizations the list whereof is approved by the Management Board (including VAT):			
7.2.1.	With due account for customer's average monthly turnovers	1% min. KZT 10 000		Of the guarantee amount

No.	Transaction	Tariff for the remote banking service systems	Paper medium tariff	Comments
7.2.2.	With no account for customer's average monthly turnovers	2,5% min. KZT 10 000		Of the guarantee amount
7.3.	Granting a performance guarantee (including VAT)			
7.3.1.	secured guarantee (against pledged money)	0,2% min. 10 000 KZT		Of the guarantee amount
7.3.2.	unsecured guarantee (no collateral)	5% min. 25 000 KZT		Of the guarantee amount The guarantees are issued under the agreements on the state procurement and procurement by Samruk-Kazyna NWF JSC
7.4.	Increase of the guarantee amount (including VAT)	The fee shall be charged based on the amount of increase of the tariff for the corresponding transactions specified in para. 7.1.-7.3.		
7.5.	Change of the terms of the guarantee (except for increase in amount) (including VAT)	KZT 12 000		The tariff is not applicable to the international guarantees.
7.6.	Cancellation of the guarantee by sending a request to the beneficiary (including VAT)	KZT 12 000		The tariff is not applicable to the international guarantees.
8.	**OTHER FEES**			
8.1.	Provision of the informational certificates at the Customer's request, except for the statements within the framework of the borrowing transactions (including VAT)	KZT 1 000		Per each certificate type
8.2.	Providing a certificate of accrued and/or paid interest and tax withholding on a savings account (including VAT)	KZT 0		
8.3.	Provision upon Customer's request of certificates for participation in a tender (including VAT)	KZT 1 000		Per each copy of the certificate
8.4.	Provision upon Customer's request of a certificate on state of accounts for subsequent provision of information to the audit company (including VAT)	KZT 7 000		Per each copy of the certificate
8.5.	Preparation and printing of payment and other documents upon Customer's request (including VAT)	KZT 1 500		Per each document
8.6.	Provision of a copy/duplicate copy of the payment document (including VAT)	KZT 500 (over 10 sheets + KZT 50 per sheet)		
9.	**E-MONEY ISSUE AND REPAYMENT**			
9.1.	E-money issue/repayment (including VAT)	0-2% min. KZT 250		A one-time fee shall be calculated based on the amount of each e-money issue/repayment transaction performed (the amount of a sum is determined depending on the e-money issue/repayment turnover amount and applies provided the Customer meets the criteria established by the internal regulatory documents of the Bank).

Basic pricing plan is approved as per the Minutes of the Meeting of the Pricing Committee of ForteBank JSC No.03/2023-53 dated October 20th, 2023 (effective as of October 31st, 2023)
Supplemented as per the excerpt of the Tariff Committee № 03/2023–57 dated 03.11.2023 effective as of 14.11.2023
Amended as per the abstract of the Tariff Committee № 03/2023–58 dated 10.11.2023, effective as of 31.01.2024
Amended as per the abstract of the Tariff Committee № 03/2024–6 dated 02.02.2024, effective as of 05.02.2024
Amended as per the abstract of the Tariff Committee № 03/2024–14 dated 29.03.2024, effective as of 08.04.2024
Amended as per the abstract of the Tariff Committee № 03/2024–22 dated 10.05.2024, effective as of 20.05.2024
Amended as per the abstract of the Tariff Committee № 03/2024–34 dated 19.07.2024, effective as of 24.07.2024
Amended as per the resolution of the Rate Committee № 03/2024-34 dated 19.07.2024, №03/2024-37 dated 02.08.2024, effective as of 12.08.2024
Amended as per the resolution of the Rate Committee № 03/2024-42 dated 23.08.2024, effective as of 03.09.2024
Amended as per the abstract of the Tariff Committee № 03/2024–53 dated 22.11.2024, effective as of 16.12.2024
Amended as per the abstract of the Tariff Committee № 03/2024–57 dated 23.12.2024, effective as of 20.01.2025, 10.03.2025
Amended as per the abstract of the Board Decision № 01/2025–8 dated 21.01.2025, effective as of 10.02.2025
Amended as per the abstract of the Tariff Committee № 03/2025-10 dated 21.02.2025 effective as of 10.03.2025
Amended as per the abstract of the Tariff Committee № 03/2025–36 dated 03.07.2025, effective as of 11.08.2025
Amended as per the abstract of the Tariff Committee № 03/2025–42 dated 01.08.2025, effective as of 01.09.2025
Amended as per the abstract of the Tariff Committee № 03/2025–54 dated 12.09.2025, effective as of 29.09.2025
Amended as per the abstract of the Tariff Committee № 03/2025–65 dated 14.11.2025, effective as of 05.01.2026
Amended as per the resolution of the Commercial Directorate № 12/2026–7 dated 30.01.2026, effective as of 16.02.2026.
Amended as per the resolution of the Commercial Directorate № 12/2026–8 dated 24.02.2026, effective as of 10.03.2026.
Amended as per the resolution of the Commercial Directorate № 12/2026–8 dated 24.02.2026, effective as of 20.04.2026.
Amendments have been made in accordance with Resolution No. 78-01-2026-6 of the Authorized Person dated June 17, 2026.
An amendment has been made in accordance with the Resolution of the Authorized Person No. 78-01-2026-8 dated July 29, 2026, effective from August 10, 2026.
Amendments have been made in accordance with Minutes No. 12/2026-110 of the Commercial Directorate of JSC ForteBank dated July 28, 2026, effective from August 10, 2026.
Amendments have been made in accordance with Minutes No. 12/2026-102 of the Commercial Directorate of JSC ForteBank dated July 17, 2026, effective from September 19, 2026.
Amendments have been made in accordance with Minutes No. 12/2026-151 of the Commercial Directorate of JSC ForteBank dated October 02, 2026, effective from October 19, 2026
Amendments have been made in accordance with Minutes No. 12/2026-151 of the Commercial Directorate of JSC ForteBank dated October 02, 2026, effective from November 19, 2026
An amendment has been made in accordance with the Resolution of the Authorized Person No. 78-01-2026-8 dated October 16, 2026, effective from October 30, 2026.
Amendments have been made in accordance with Minutes No. 12/2026-162 of the Commercial Directorate of JSC ForteBank dated October 20, 2026.