

№		Forte Base		Forte Seller		Forte Pro		Forte Global		Forte Prime		Forte Capital		Notes
	Transaction type	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	
1.1.4.	Opening of a current account for a charity organization (including VAT)	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		
1.1.5.	Opening of a current account, with simultaneous conclusion an acquiring service agreement with the Bank of (including VAT)	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		The rate is applied when the difference between the dates of concluded agreements, namely an acquiring service agreement / a payment card service agreement with an organization and a current account agreement does not exceed 10 (ten) calendar days
1.1.6.	Opening of a current account with simultaneous conclusion with the Bank of a payment card service agreement with an organization (including VAT)	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		
1.1.7.	Opening of a savings account (including VAT)	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		
1.1.8.	Opening of an escrow account (including VAT)	3 000 KZT		3 000 KZT		2 000 KZT		0 KZT		0 KZT		0 KZT		Per each account
1.2.	Current account maintenance													
1.2.1.	Maintenance of current accounts for legal entities, individual entrepreneurs, private notaries, private enforcement officers, lawyers and professional mediators, peasant households and farming enterprises, branches and representative	1 month - 2 000 KZT 3 month - 5 900 KZT 6 month - 11 000 KZT 12 month - 21 500 KZT		1 month - 4 500 KZT 3 month - 13 000 KZT 6 month - 25 000 KZT 12 month - 47 000 KZT		1 month - 8 500 KZT 3 month - 25 000 KZT 6 month - 47 000 KZT 12 month - 90 000 KZT		1 month - 35 000 KZT 3 month - 90 000 KZT 6 month - 170 000 KZT 12 month - 325 000 KZT		1 month - 150 000 KZT 3 month - 390 000 KZT 6 month - 660 000 KZT 12 month - 1 000 000 KZT		1 month - 350 000 KZT 3 month - 900 000 KZT 6 month - 1 680 000 KZT 12 month - 3 000 000 KZT		If there are insufficient funds in the current account to deduct the maintenance fee, the established rates will be temporarily suspended. During the suspension period, all transactions will be carried out according to the Base rate terms. When the current account is replenished with an amount sufficient to deduct the fee, the previously established rate will automatically resume. If there is no payment for a

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	offices of legal entities, foreign diplomatic and consular missions, provided there are transactions on the account within the month (including VAT)													year, the service will automatically switch to the Base rate terms, including VAT.
1.2.1.1.	Maintenance of a current account “With special conditions”, provided there is account turnover (including VAT)	30 000 KZT		25 000 KZT		20 000 KZT		10 000 KZT		0 KZT		0 KZT		On a monthly basis per account
1.2.2.	Maintenance of a current account with no account activity for a month (including VAT)	Account balance amount, but no more than KZT 900		Account balance amount, but no more than KZT 900		Account balance amount, but no more than KZT 900		Account balance amount, but no more than KZT 900		Account balance amount, but no more than KZT 900		Account balance amount, but no more than KZT 900		On a monthly basis, per account. The specified rate is applicable in case of absence of any turnover on all current accounts of the Customer, and only if the Customer has no savings accounts
1.2.3.	Maintenance of an Escrow account (including VAT)	15 000 KZT		10 000 KZT		7 500 KZT		5 000 KZT		0 KZT		0 KZT		On a monthly basis, regardless of account activity
1.3.	Issuing a statement of account as transactions are being performed, including the digital account transactions (including VAT)	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		
<i>Amendments have been made to section 1.3 in accordance with Minutes No. 12/2026-110 of the Commercial Directorate of JSC ForteBank dated July 28, 2026, effective from August 10, 2026.</i>														
1.3.1.	Sending statements on account activity via SWIFT system in MT940/MT950 format (including VAT)	7 000 KZT		5 000 KZT		3 000 KZT		1 500 KZT		0 KZT		0 KZT		On a monthly basis, based on customer's application

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1.3.2.	Providing a duplicate of an excerpt (including VAT)	KZT500 (more than 10 pages + KZT 50 per page)		KZT500 (more than 10 pages + KZT 50 per page)		KZT500 (more than 10 pages + KZT 50 each page)		KZT500 (more than 10 pages + KZT 50 each page)		KZT500 (more than 10 pages + KZT 50 each page)		KZT500 (more than 10 pages + KZT 50 each page)		
1.4.	Current account closure (including VAT):													
1.4.1.	At the initiative of the Customer, except for the subpara. 1.4.2.	KZT 5 000; if the amount of balance is less than KZT5 000 – the amount of balance		KZT 5 000; if the amount of balance is less than KZT5 000 – the amount of balance		KZT 5 000; if the amount of balance is less than KZT5 000 – the amount of balance		KZT 5 000; if the amount of balance is less than KZT5 000 – the amount of balance		KZT 5 000; if the amount of balance is less than KZT5 000 – the amount of balance		KZT 5 000; if the amount of balance is less than KZT5 000 – the amount of balance		Per account, including digital account
1.4.2.	In case of liquidation and reorganization of the Customer	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		Per account, including digital account
	At the Bank’s initiative	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		Per account, including digital account
	In the event of refusal to provide the Customer with an instrument of credit*	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		Provided there is no account activity starting from the date of opening of the current account. The current account may be closed upon the Customer’s application.
* instrument of credit – a loan, a credit facility, a bank guarantee, a letter of credit, an overdraft, a promissory note, financial leasing, factoring, forfeiting and other types of lending not prohibited by the current law of the Republic of Kazakhstan														
Amendments have been made to sections 1.4.1 and 1.4.2 in accordance with Minutes No. 12/2026-110 of the Commercial Directorate of JSC ForteBank dated July 28, 2026, effective from August 10, 2026.														
1.4.3.	Closure of an Escrow account (including VAT)	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		
1.5.	“SMS Notification” service subscription fee (including VAT)	1 200 KZT		1 200 KZT		1 200 KZT		1 200 KZT		0 KZT		0 KZT		Per mobile phone number. Upon absence of balances and turnover on a Customer’s bank account within one month, the subscription fee is not charged.
2.	CASH TRANSACTIONS													
2.1.	Cash transactions in KZT													
2.1.1.	Acceptance and recount of cash (banknotes) from (including VAT)	0,25% min. 300 KZT		0,2% min. 300 KZT		0,15% min. 300 KZT		0,1% min. 300 KZT		0 KZT		0 KZT		The fee is payable upon performance of transactions, and is calculated based on the transaction amount

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2.1.1.1.	Acceptance of cash through electronic devices (ATM, electronic terminal, and other devices) (including VAT)	0,25% min. 300 KZT		0,2% min. 300 KZT		0,15% min. 300 KZT		0,1% min. 300 KZT		0 KZT		0 KZT		The fee is payable upon performance of transactions, and is calculated based on the transaction amount
2.1.2.	Acceptance and recount of collected cash (including VAT)	0,2% min. 500 KZT		0,15% min. 500 KZT		0,1% min. 500 KZT		0,05% min. 500 KZT		0,05% min. 500 KZT		0 KZT		The fee is payable upon performance of transactions, and is calculated based on the transaction amount
2.1.2.1.	Urgent recount and crediting of collected cash to Customer's current account (including VAT)	5 000 KZT		5 000 KZT		4 000 KZT		3 000 KZT		1 000 KZT		0 KZT		Not later than within 3 hours upon delivery to the recounting cash desk of the Bank. Per transaction.
2.1.3.	Acceptance and recount of coins (including VAT)	1% min. 500 KZT		1% min. 500 KZT		0,5% min. 500 KZT		0,5% min. 500 KZT		0 KZT		0 KZT		The fee is payable upon performance of transactions, and is calculated based on the transaction amount
2.1.4.	Double recount (including VAT)	0,2% min. 500 KZT max. 10 000 KZT		0,15% min. 500 KZT max. 10 000 KZT		0,1% min. 500 KZT max. 10 000 KZT		0,05% min. 500 KZT max. 10 000 KZT		0 KZT		0 KZT		Performed upon discovery of any shortage/excess while recounting collected monies. Calculated based on the repeatedly re-counted amount of the collected monies.
2.1.5.	Withdrawal of cash from 09:00 a.m. to 06:00 p.m. local time, including withdrawal from digital accounts when repaying digital tenge (provided the Bank is able) (including VAT)	0,6% min. 1 000 KZT*		0,5% min. 1 000 KZT*		0,35% min. 1 000 KZT*		0,2% min. 1 000 KZT*		0,15% min. 1 000 KZT*		0,1% min. 1 000 KZT*		The fee is payable upon performance of transactions, and is calculated based on the transaction amount *Free of charge – from digital accounts of the public authorities
Amendments have been made to section 2.1.5 in accordance with Minutes No. 12/2026-110 of the Commercial Directorate of JSC ForteBank dated July 28, 2026, effective from August 10, 2026.														
2.2.	Cash transactions in foreign currency:													

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2.2.1.	Acceptance and recount of cash in USD and EUR (including VAT)	0,3% min. 500 KZT		0,25% min. 500 KZT		0,2% min. 500 KZT		0,1% min. 500 KZT		0,1% min. 500 KZT		0 KZT		The fee is payable upon performance of transactions, and is calculated based on the transaction amount
2.2.2.	Acceptance and recount of cash in RUB (including VAT)	10% min. 1500 KZT		10% min. 1500 KZT		10% min. 1500 KZT		10% min. 1000 KZT		10% min. 750 KZT		10% min. 750 KZT		The fee is payable upon performance of transactions, and is calculated based on the transaction amount
Amendments have been made to clause 2.2.2 in accordance with the Resolution of the Authorized Person No. 78-01-2026-8 dated July 29, 2026, effective from August 10, 2026.														
2.2.3.	Withdrawal of cash in USD, EUR and RUB (including VAT)	1,3% min. 1 000 KZT		1,2% min. 1 000 KZT		1,1% min. 1 000 KZT		1% min. 1 000 KZT		0,75% min. 1 000 KZT		0,5% min. 1 000 KZT		The fee is payable upon performance of transactions, and is calculated based on the transaction amount
2.3.	Banknote identification (including VAT)	100 KZT		100 KZT		0 KZT		0 KZT		0 KZT		0 KZT		Per 1 banknote
2.4.	Issue of a checkbook (including VAT)	2 000 KZT		2 000 KZT		1 500 KZT		1 000 KZT		750 KZT		0 KZT		Per 1 checkbook
2.5.	Cancellation of a cash transaction due to the Customer's refusal to receive cash ordered by prior application (including VAT)	0,5% min. 6 000 KZT		0,5% min. 6 000 KZT		0,5% min. 6 000 KZT		0,5% min. 6 000 KZT		0,4% min. 6 000 KZT		0,3% min. 6 000 KZT		Calculated based on the ordered amount
2.6.	Exchange of banknotes and coins:													
2.6.1.	Exchange of banknotes for coins (including VAT)	1% min. 2 000 KZT		1% min. 2 000 KZT		1% min. 2 000 KZT		1% min. 2 000 KZT		0,75% min. 2 000 KZT		0,5% min. 2 000 KZT		The fee is payable upon performance of transactions, and is calculated based on the transaction amount
2.6.2.	Exchange of coins for banknotes (including VAT)	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		
2.7.	Change of worn-out banknotes (KZT) (including VAT)	3% min. 500 KZT		3% min. 500 KZT		3% min. 500 KZT		3% min. 500 KZT		2,5% min. 500 KZT		2,5% min. 500 KZT		The fee is payable upon performance of transactions, and is calculated based on the transaction amount
3.	TRANSFER TRANSACTIONS													

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3.1.11.1.	From a private entrepreneur, peasant household and farming enterprise, professional mediator, private enforcement officer, lawyer, private notary, and a private individual as payment for the goods/services/other activities performed by the Customer	0,2% min. 500 KZT, max. 10 000 KZT		0,2% min. 500 KZT, max. 10 000 KZT		0,15% min. 500 KZT, max. 10 000 KZT		0,1% min. 500 KZT, max. 10 000 KZT		0,05% min. 500 KZT max. 10 000 KZT		0,05% min. 500 KZT max. 10 000 KZT		The rate is calculated based on the transfer amount and payable according to the terms of the relevant agreement concluded with the Customer
3.1.12.	Transfer of money on the grounds of the Customer's standing order (including VAT):													
3.1.12.1.	- intra-bank transfer	1 500 KZT		1 500 KZT		1 000 KZT		500 KZT		0 KZT		0 KZT		Per month <i>The subscription fee will not be charged in case of absence of any balance and turnover on the Customer's bank account over a period of one month.</i>
3.1.12.2.	- transfer to beneficiary's account opened with another bank	KZT1 500 in addition to the rates stated in para.3.1.3.-3.1.5. hereof		KZT1 500 in addition to the rates stated in para.3.1.3.-3.1.5. hereof		KZT1 000 in addition to the rates stated in para.3.1.3.-3.1.5. hereof		KZT750 in addition to the rates stated in para.3.1.3.-3.1.5. hereof		KZT750 in addition to the rates stated in para.3.1.3.-3.1.5. hereof		KZT750 in addition to the rates stated in para.3.1.3.-3.1.5. hereof		Per month <i>The subscription fee will not be charged in case of absence of any balance and turnover on the Customer's bank account over a period of one month.</i>
3.1.13.	Transfer by direct debiting on the grounds of the Direct Debiting/Bank Account Debiting Agreement (including VAT):													
3.1.13.1.	- intra-bank transfer	300 KZT		300 KZT		300 KZT		300 KZT		300 KZT		300 KZT		Per transfer, regardless of the transfer amount
3.1.13.2.	- transfer to beneficiary's account opened with another bank	0,25% min. 700 KZT		0,25% min. 700 KZT		0,2% min. 700 KZT		0,1% min. 700 KZT		0,1% min. 700 KZT		0,1% min. 700 KZT		Per transfer. The rate is calculated based on the transfer amount
3.1.14.	Acceptance of cash to pay taxes and other compulsory payments to the budget, without opening of a bank	1% min. 500 KZT		1% min. 500 KZT		1% min. 500 KZT		1% min. 500 KZT		1% min. 500 KZT		1% min. 500 KZT		The rate is payable upon performance of the transaction, calculated based on the transaction amount

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	account (including VAT)													
Amendments have been made to Clause 3.1.14. in accordance with Minutes No. 12/2026-84 of the Commercial Directorate of JSC "ForteBank" dated June 23, 2026.														
3.1.15.	Transfer of money to other bank for the purpose of payment of accrued interest on savings account or return/partial withdrawal of the deposit amount (including VAT)	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		Applicable to special-purpose deposits held by the Bank within the framework of implementation of state programs, or deposits of Samruk Kazyna National Welfare Fund JSC
3.1.16.	Cash Pooling service (including VAT)	2 000 KZT		1 500 KZT		1 000 KZT		1 000 KZT		0 KZT		0 KZT		Charged on a monthly basis per bank account the transactions whereon are for performed within the Cash Pooling service specified in the Agreement on Maintenance of Bank Accounts under the Cash Pooling System
3.1.17.	Crediting of cashless funds to the Customer's account with the Bank, according to the terms of the individual agreements between the Bank and the Customer (under the retail lending products) (including VAT)	0% to 85%		0% to 85%		0% to 85%		0% to 85%		0% to 85%		0% to 85%		The fee amount is enshrined in the individual agreements (under the retail lending products) and shall be calculated based on the transaction amount
Amendments have been made to section 3.1.17. in accordance with Minutes No 12/2026-102 of the Commercial Directorate of JSC ForteBank dated July 17, 2026, effective from September 19, 2026.														
3.1.18.	Transfer of funds under the payments processed by a payment organization for the purpose of settlement with the Merchants (suppliers of goods/works/services) (including VAT)													

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3.1.18.1.	- transfer of funds to an account of a Merchant (supplier of goods/works/service s) opened with the bank/with another bank under the individual retail lending agreements	0% to 50%	-	0% to 50%	-	0% to 50%	-	0% to 50%	-	0% to 50%	-	0% to 50%	-	Calculated based on the amount of transfer and shall be payable by a payment organization according to the terms of an agreement with the payment organization. The fee amount (within the rate established by this paragraph), established in the agreement with the payment organization, shall be determined by the resolution of the authorized body/person of the Bank.
3.1.18.2.	transfer of funds to a Merchant (supplier of goods/works/service s) account with the Bank	0 KZT	-	0 KZT	-	0 KZT	-	0 KZT	-	0 KZT	-	0 KZT	-	Calculated based on the transfer amount and payable by the Payment Organization according to the terms and conditions of the appropriate acquiring services agreement with the Payment Organization
3.1.18.3.	transfer of funds to a Merchant (supplier of goods/works/service s) account with another bank	0,1% min. 100 KZT	-	0,1% min. 100 KZT	-	0,1% min. 100 KZT	-	0,1% min. 100 KZT	-	0,1% min. 100 KZT	-	0,1% min. 100 KZT	-	
Amendments have been made to Clause 3.1.8.3. in accordance with Minutes No. 12/2026-84 of the Commercial Directorate of JSC "ForteBank" dated June 23, 2026.														
3.2.	TRANSFER TRANSACTIONS IN FOREIGN CURRENCY													
3.2.1.	Crediting of non-cash money to Customer's account with the Bank (including VAT)	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		
3.2.2.	Intra-bank transfers in foreign currency (including VAT)	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		
Amendments have been made to Clauses 3.2.1. and 3.2.2. in accordance with Minutes No. 12/2026-84 of the Commercial Directorate of JSC "ForteBank" dated June 23, 2026.														
3.2.3.	Carrying out a transfer during the current business day, as well as transfers with a date on the next business day: - in USD, EUR, RUB - from 9:00 a.m. to 04:00 p.m. - in CNY with a value date during the current business day - from 9:00 a.m. to 03:00 p.m., provided the Bank is able, with the next business day value date - from 9:00 a.m. to 04:00 p.m.; - in other currencies – from 9:00 a.m. to 02:00 p.m., provided the Bank is able.													

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At the expense of the remitter OUR (SHA) (Remitter Bank and Correspondent Bank fees shall be paid at the expense of the Remitter, while the fees of the Intermediary Bank, Beneficiary Bank and third-party Banks participating in the payment routing shall be paid at the expense of the Beneficiary out of the transfer amount) (including VAT):														
3.2.3.1.1.	USD	0,3% min. 11 000 KZT, max. 110 000 KZT	0,9% min. 30 000 KZT, max. 250 000 KZT	0,25% min. 10 000 KZT, max. 110 000 KZT	0,9% min. 30 000 KZT, max. 250 000 KZT	0,2% min. 10 000 KZT, max. 110 000 KZT	0,7% min. 30 000 KZT, max. 250 000 KZT	0,17% min. 10 000 KZT, max. 110 000 KZT	0,5% min. 30 000 KZT, max. 250 000 KZT	5 free, after that 0,15% min. 10 000 KZT, max. 110 000 KZT	0,5% min. 30 000 KZT, max. 250 000 KZT	10 free, after that 0,15% min. 10 000 KZT, max. 110 000 KZT	0,5% min. 30 000 KZT, max. 250 000 KZT	Calculated based on the transfer amount, per payment document
3.2.3.1.2.	EUR	0,3% min. 15 000 KZT, max. 110 000 KZT	0,9% min. 30 000 KZT, max. 250 000 KZT	0,25% min. 10 000 KZT, max. 110 000 KZT	0,9% min. 30 000 KZT, max. 250 000 KZT	0,2% min. 10 000 KZT, max. 110 000 KZT	0,7% min. 30 000 KZT, max. 250 000 KZT	0,15% min. 10 000 KZT, max. 110 000 KZT	0,5% min. 30 000 KZT, max. 250 000 KZT	3 free, after that 0,15% min. 10 000 KZT, max. 110 000 KZT	0,5% min. 30 000 KZT, max. 250 000 KZT	10 free, after that 0,15% min. 10 000 KZT, max. 110 000 KZT	0,5% min. 30 000 KZT, max. 250 000 KZT	
3.2.3.1.3.	RUB	0,25% min. 3 500 KZT, max. 75 000 KZT	0,4% min. 15 000 KZT, max. 150 000 KZT	0,20% min. 3 000 KZT, max. 75 000 KZT	0,4% min. 15 000 KZT, max. 150 000 KZT	0,15% min. 3 000 KZT, max. 75 000 KZT	0,3% min. 15 000 KZT, max. 150 000 KZT	0,1% min. 3 000 KZT, max. 75 000 KZT	0,2% min. 15 000 KZT, max. 150 000 KZT	3 free, after that 0,1% min. 3 000 KZT, max. 75 000 KZT	0,15% min. 15 000 KZT, max. 150 000 KZT	5 free, then 0,1% min. 3 000 KZT, max. 75 000 KZT	0,1% min. 15 000 KZT, max. 150 000 KZT	
3.2.3.1.4.	CNY	0,3% min. 11 000 KZT, max. 100 000 KZT	1,0 % min. 25 000 KZT, max. 200 000 KZT	0,25% min. 10 000 KZT, max. 80 000 KZT	1,0 % min. 25 000 KZT, max. 200 000 KZT	0,2 % min. 10 000 KZT, max. 80 000 KZT	0,75 % min. 25 000 KZT, max. 200 000 KZT	0,15 % min. 10 000 KZT, max. 80 000 KZT	0,5 % min. 25 000 KZT, max. 200 000 KZT	2 free, after that 0,15% min. 10 000 KZT, max. 80 000 KZT	0,5% min. 25 000 KZT, max. 200 000 KZT	5 free, after that 0,15% min. 10 000 KZT, max. 80 000 KZT	0,5% min. 25 000 KZT, max. 200 000 KZT	

№		Forte Base		Forte Seller		Forte Pro		Forte Global		Forte Prime		Forte Capital		Notes
	Transaction type	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	
3.2.3.1. 5.	In CIS currencies (except for RUB)	0,2% min. 4 000 KZT, max. 30 000 KZT	0,6% min. 20 000 KZT, max. 150 000 KZT	0,1% min. 4 000 KZT, max. 30 000 KZT	0,6% min. 20 000 KZT, max. 150 000 KZT	0,075% min. 4 000 KZT, max. 30 000 KZT	0,6% min. 20 000 KZT, max. 150 000 KZT	0,05% min. 4 000 KZT, max. 30 000 KZT	0,5% min. 25 000 KZT, max. 200 000 KZT	0,05% min. 4 000 KZT, max. 30 000 KZT	0,5% min. 25 000 KZT, max. 200 000 KZT	5 free, after that 0,05% min. 4 000 KZT, max. 30 000 KZT	0,5% min. 25 000 KZT, max. 200 000 KZT	
3.2.3.1. 6.	In other types of currencies	0,3% min. 11 000 KZT, max. 100 000 KZT	1,0% min. 25 000 KZT, max. 200 000 KZT	0,25% min. 10 000 KZT, max. 100 000 KZT	1,0% min. 25 000 KZT, max. 200 000 KZT	0,2% min. 10 000 KZT, max. 100 000 KZT	1,0% min. 25 000 KZT, max. 200 000 KZT	0,15% min. 10 000 KZT, max. 100 000 KZT	0,75% min. 25 000 KZT, max. 200 000 KZT	0,15% min. 10 000 KZT, max. 100 000 KZT	0,75% min. 25 000 KZT, max. 200 000 KZT	0,1% min. 10 000 KZT, max. 100 000 KZT	0,5% min. 25 000 KZT, max. 200 000 KZT	
3.2.3.2.	At the expense of the beneficiary BEN (Remitter Bank fee is paid at the expense of the Remitter, and the fees of the Correspondent Bank, Intermediary Bank and Beneficiary Bank are paid at the expense of the Beneficiary out of the transfer amount), this type of transfer is provided only for payments in USD, EUR (including VAT):													
3.2.3.2. 1.	USD, EUR	0,25% min. 8 500 KZT, max. 90 000 KZT	0,6% min. 25 000 KZT, max. 150 000 KZT	0,2% min. 7 000 KZT, max. 75 000 KZT	0,5% min. 25 000 KZT, max. 150 000 KZT	0,15% min. 7 000 KZT, max. 75 000 KZT	0,3% min. 25 000 KZT, max. 150 000 KZT	0,1% min. 7 000 KZT, max. 75 000 KZT	0,1% min. 25 000 KZT, max. 150 000 KZT	0,05% min. 7 000 KZT, max. 75 000 KZT	0,1% min. 25 000 KZT, max. 150 000 KZT	0,05% min. 7 000 KZT, max. 75 000 KZT	0,1% min. 25 000 KZT, max. 150 000 KZT	Calculated based on the transfer amount, per payment document
3.2.3.3.	At the expense of the remitter "OUR / OUR" FULLPAY guaranteed payment (The fee of the Remitter Bank and all foreign banks participating in the payment route are paid at the expense of the Remitter, if the Beneficiary Bank has a fee for accepting (crediting) the incoming payment, the payment is received by the Beneficiary minus the fees of the Beneficiary Bank), this type of transfer is provided only for payments in USD (including VAT):													
3.2.3.3. 1.	USD	0,35% min. 25 000 KZT, max. 150 000 KZT	1,2% min. 50 000 KZT, max. 300 000 KZT	0,3% min. 22 000 KZT, max. 130 000 KZT	1% min. 50 000 KZT, max. 300 000 KZT	0,2% min. 22 000 KZT, max. 130 000 KZT	0,75% min. 50 000 KZT, max. 300 000 KZT	0,1% min. 22 000 KZT, max. 130 000 KZT	0,5% min. 50 000 KZT, max. 300 000 KZT	0,1% min. 22 000 KZT, max. 130 000 KZT	0,5% min. 50 000 KZT, max. 300 000 KZT	0,1% min. 22 000 KZT, max. 130 000 KZT	0,5% min. 50 000 KZT, max. 300 000 KZT	Calculated based on the transfer amount, per payment document

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№		Forte Base		Forte Seller		Forte Pro		Forte Global		Forte Prime		Forte Capital		Notes
	Transaction type	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	
1) Conversion services are rendered when: - there is a conversion application; - the required amount of money is available on the Customer’s current account as per the application. 2) For para.5.2 hereof, the fee shall be calculated based on the currency being converted (sold).3) The fee shall be charged in KZT, recalculation shall take place as of the date of transaction at the official (market) currency exchange rate of the National Bank of the Republic of Kazakhstan.4) Not applicable to compulsory withdrawal of monetary funds for the purpose of repayment of the Bank loans.														
4.1.	Purchase/sale/conversion of non-cash currency through the “FORTEX” module.	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		
4.2.	Purchase/sale of non-cash currency upon crediting of money to Customer’s account with the Bank:													
4.2.1.	With “Same day” value date If application was received from 9:00 to 04:00 p.m. by Astana standard time	0,15% min. 4 000 KZT, max. 300 000 KZT/ 0 KZT*	1,0% min. 10 000 KZT, max. 1 000 000 KZT/ 0 KZT*	0,1% min. 4 000 KZT, max. 300 000 KZT/ 0 KZT*	1,0% min. 10 000 KZT, max. 1 000 000 KZT/ 0 KZT*	0 KZT	1,0% min. 10 000 KZT, max. 1 000 000 KZT/ 0 KZT*	0 KZT	1,0% min. 10 000 KZT, max. 1 000 000 KZT/ 0 KZT*	0 KZT	0 KZT	0 KZT	0 KZT	Of the conversion amount, at the exchange rate set by the Bank on the transaction day *Should you make a purchase worth the equivalent of 10 million US dollars or more, the fee shall not be charged
4.2.2.	With “Next banking day” value date	0,15% min. 4 000 KZT, max. 300 000 KZT/ 0 KZT*	1,0% min. 10 000 KZT, max. 1 000 000 KZT/ 0 KZT*	0,1% min. 4 000 KZT, max. 300 000 KZT/ 0 KZT*	1,0% min. 10 000 KZT, max. 1 000 000 KZT/ 0 KZT*	0 KZT	1,0% min. 10 000 KZT, max. 1 000 000 KZT/ 0 KZT*	0 KZT	1,0% min. 10 000 KZT, max. 1 000 000 KZT/ 0 KZT*	0 KZT	0 KZT	0 KZT	0 KZT	Of the conversion amount, at the exchange rate set by the Bank on the transaction day *Should you make a purchase worth the equivalent of 10 million US dollars or more, the fee shall not be charged
4.3.	Conversion of foreign currency into another foreign currency	0,15% min. 4 000 KZT, max. 300 000 KZT/ 0 KZT*	1,0% min. 10 000 KZT, max. 1 000 000 KZT/ 0 KZT*	0,1% min. 4 000 KZT, max. 300 000 KZT/ 0 KZT*	1,0% min. 10 000 KZT, max. 1 000 000 KZT/ 0 KZT*	0 KZT	1,0% min. 10 000 KZT, max. 1 000 000 KZT/ 0 KZT*	0 KZT	1,0% min. 10 000 KZT, max. 1 000 000 KZT/ 0 KZT*	0 KZT	0 KZT	0 KZT	0 KZT	Of the conversion amount, at the exchange rate set by the Bank on the transaction day The transaction should take place from 9:00 a.m. to 04:00 p.m. by Astana standard time. *Should you make a purchase worth the equivalent of 10 million US dollars or more, the fee shall not be charged

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№		Forte Base		Forte Seller		Forte Pro		Forte Global		Forte Prime		Forte Capital		Notes
	Transaction type	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	
	thousand US dollars , expressed in equivalent (conversion of the foreign exchange contract's amount into US dollars is performed using the market exchange rate as of the date of the foreign exchange contract) (including VAT)													
5.2.	Registration for the purpose of foreign exchange control of a foreign exchange contract for the amount of over USD 50 thousand in equivalent not subject to accounting registration (the amount of the contract is recalculated in USD using the market exchange rate as of the date of the foreign exchange contract (including VAT))	1 500 KZT		1 350 KZT		1 200 KZT		1 000 KZT		800 KZT		0 KZT		The rate is payable per contract
5.3.	Assignment of a contract tracking number to the contract within the period prescribed by RK laws (2 business days) (including VAT)	4 000 KZT		3 000 KZT		2 000 KZT		1 500 KZT		1 000 KZT		0 KZT		The rate is payable when the service is rendered (upon assignment of the contract tracking number to the contract) per application

№	Transaction type	Forte Base		Forte Seller		Forte Pro		Forte Global		Forte Prime		Forte Capital		Notes
		Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	
5.4.	Assignment of a contract tracking number to the contract on the day the Customer files an application (including VAT) Upon receipt of the application from 9:00 a.m. to 04:00 p.m., Astana standard time.	6 000 KZT		5 000 KZT		3 000 KZT		2 500 KZT		1 000 KZT		0 KZT		
5.5.	Acceptance and processing of amendments to the foreign exchange contract having the contract with assigned tracking number (including VAT)	2 000 KZT		1 500 KZT		1 350 KZT		1 350 KZT		1 000 KZT		0 KZT		The rate is payable per amendment to the foreign exchange contract information whereon is subject to being sent to the National Bank
5.6.	Discontinuation of accounting registration of a foreign exchange contract upon Customer's application (including VAT)	1 000 KZT		1 000 KZT		1 000 KZT		1 000 KZT		1 000 KZT		0 KZT		The rate is payable when the application is filed
5.7.	Discontinuation of accounting registration of a foreign exchange contract due to transition to another bank (including VAT)	10 000 KZT		8 000 KZT		5 000 KZT		3 000 KZT		1 000 KZT		0 KZT		The rate is payable when the application is filed
5.8.	Repeated accounting registration of a previously de-registered foreign	4 000 KZT		3 000 KZT		2 000 KZT		1 500 KZT		1 000 KZT		0 KZT		The rate is payable when the service is rendered

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No		Forte Base		Forte Seller		Forte Pro		Forte Global		Forte Prime		Forte Capital		
	Transaction type	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Notes
6.1.1.	Connection to IB/MIB system (including VAT)	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		
6.1.2.	Monthly service for the legal entities, branches and representative offices of the legal entities, foreign diplomatic and consular missions (including VAT)	500 KZT		500 KZT		500 KZT		0 KZT		0 KZT		0 KZT		The subscription fee will not be charged in case of absence of any balance and turnover on the Customer's bank account over a period of one month
6.1.2.-1.	Monthly service for the private entrepreneurs, private notaries, private enforcement officers, lawyers, professional mediators, peasant households and farming enterprises (including VAT)	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		
6.1.3.	Implementation of Digipass device/Digipass device replacement (in case of loss/damage, etc. due to Customer's fault), within maintenance and servicing of a bank account by rendering e-banking via Internet Banking for legal entities/ForteBusiness system (including VAT)	10 000 KZT*		10 000 KZT*		8 000 KZT*		7 000 KZT*		7 000 KZT*		7 000 KZT*		A one-time fee payable prior to rendering of the service per device *Free of charge (but no more than 1 device) in case of opening of a fixed-term deposit for the customers without any current accounts with ForteBank JSC
7.	GUARANTEES													

No		Forte Base		Forte Seller		Forte Pro		Forte Global		Forte Prime		Forte Capital		Notes
	Transaction type	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	
7.1.	Granting a tender guarantee against pledge of money (covered guarantee) (including VAT)	0,2% min. 10 000 KZT		0,15% min. 7 000 KZT		0,15% min. 7 000 KZT		0,1% min. 5 000 KZT		0,1% min. 5 000 KZT		0,1% min. 5 000 KZT		Of the guarantee amount
7.2.	Granting, in the manner prescribed by internal regulations of the Bank, of an unsecured guarantee for participation in a tender for state procurement, procurement by Samruk-Kazyna NWF JSC Group of Companies, and procurement conducted by organizations the list whereof is approved by the Management Board (including VAT):													
7.2.1.	taking into consideration customer's average monthly turnovers	1% min. 10 000 KZT		1% min. 10 000 KZT		0,9% min. 10 000 KZT		0,8% min. 10 000 KZT		0,8% min. 10 000 KZT		0,8% min. 10 000 KZT		Of the guarantee amount
7.2.2.	not taking into consideration customer's average monthly turnovers	2,5% min. 10 000 KZT		2% min. 8 000 KZT		1,5% min. 7 000 KZT		1,5% min. 5 000 KZT		1,5% min. 5 000 KZT		1,5% min. 5 000 KZT		Of the guarantee amount
7.3.	Granting a performance guarantee (including VAT)													
7.3.1.	Secured guarantee (against pledged money)	0,2% min. 10 000 KZT		0,15% min. 7 000 KZT		0,15% min. 7 000 KZT		0,1% min. 5 000 KZT		0,1% min. 5 000 KZT		0,1% min. 5 000 KZT		Of the guarantee amount
7.3.2.	Unsecured guarantee (no collateral)	5% min. 25 000 KZT		4% min. 25 000 KZT		4% min. 25 000 KZT		3,5% min. 25 000 KZT		3,5% min. 25 000 KZT		3,5% min. 25 000 KZT		Of the guarantee amount The guarantees are issued under the agreements on state procurement and procurement by Samruk-Kazyna NWF JSC
7.4.	Guarantee amount increase (including VAT)													
7.5.	Amending the guarantee terms (except for the amount increased) (including VAT)	12 000 KZT		12 000 KZT		12 000 KZT		12 000 KZT		12 000 KZT		12 000 KZT		The rate is not applicable to international guarantees.
7.6.	Guarantee cancellation by sending a request to the beneficiary (including VAT)	12 000 KZT		12 000 KZT		12 000 KZT		12 000 KZT		12 000 KZT		12 000 KZT		The rate is not applicable to international guarantees.
8.	OTHER FEES													

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№	Transaction type	Forte Base		Forte Seller		Forte Pro		Forte Global		Forte Prime		Forte Capital		Notes
		Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	Rate for the remote banking service systems (RBSS)	Paper medium rate	
9.	E-MONEY ISSUE AND REPAYMENT													
9.1.	E-money issue/repayment (including VAT)	0–2% min. 250 KZT		0–2% min. 250 KZT		0–2% min. 250 KZT		0–2% min. 250 KZT		0–2% min. 250 KZT		0–2% min. 250 KZT		A one-time fee shall be calculated based on the amount of each e-money issue/repayment transaction performed (the amount is determined depending on the e-money issue/repayment turnover amount and applies provided the Customer meets the criteria established by the internal regulatory documents of the Bank).
<i>Approved by the decision of the Commercial Directorate No. 12/2026-65 dated May 22, 2026.</i> <i>Amendments have been made in accordance with Resolution No. 12/2026-84 of the Commercial Directorate dated June 23, 2026.</i> <i>An amendment has been made in accordance with the Resolution of the Authorized Person No. 78-01-2026-8 dated July 29, 2026, effective from August 10, 2026.</i> <i>Amendments have been made in accordance with Minutes No. 12/2026-110 of the Commercial Directorate of JSC ForteBank dated July 28, 2026, effective from August 10, 2026.</i> <i>Amendments have been made in accordance with Minutes No. 12/2026-102 of the Commercial Directorate of JSC ForteBank dated July 17, 2026, effective from September 19, 2026.</i>														

*Appendix 1 to the decision of the Commercial Directorate dated May 22, 2026,
on item No. 8 "On implementation of tariff packages for cash and settlement services, Merchant acquiring, and Business cards for customers in the SME and Corporate business segments."*

CORPORATE CARDS SERVICE PLAN

for legal entities (except for banks) and their separate subdivisions (branches and representative offices), private entrepreneurs, private notaries, private enforcement officers, lawyers, professional mediators, peasant households and farming enterprises, foreign diplomatic and consular missions (hereinafter – Customers)

№	Transaction type	Forte Base		Forte Seller		Forte Pro		Forte Global		Forte Prime		Forte Capital		Note
		Visa Business/ Mastercard Business	Visa Business Platinum/ Mastercard Business Preferred	Visa Business/ Mastercard Business	Visa Business Platinum/ Mastercard Business Preferred	Visa Business/ Mastercard Business	Visa Business Platinum/ Mastercard Business Preferred	Visa Business/ Mastercard Business	Visa Business Platinum/ Mastercard Business Preferred	Visa Business/ Mastercard Business	Visa Business Platinum/ Mastercard Business Preferred	Visa Business/ Mastercard Business	Visa Business Platinum/ Mastercard Business Preferred	
1	ISSUE AND MAINTENANCE													
1.1.	Issue of the primary payment card	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		One-time fee
1.2.	Issue of an additional payment card	1 000 KZT	1 000 KZT	1 000 KZT	1 000 KZT	1 000 KZT	1 000 KZT	1 000 KZT	1 000 KZT	1 000 KZT	1 000 KZT	1 000 KZT	1 000 KZT	One-time fee
1.3.	Year-round maintenance of a (primary, additional) payment card	0 KZT	15 000 KZT	0 KZT	13 000 KZT	0 KZT	10 000 KZT	0 KZT	7 500 KZT	0 KZT	7 500 KZT	0 KZT	7 500 KZT	Annually
1.4.	Re-issue (replacement) of a (primary, additional) payment card based on the Customer's application													One-time fee
	- upon the card's expiration	0 KZT	0 KZT	0 KZT	0 KZT	0 KZT	0 KZT	0 KZT	0 KZT	0 KZT	0 KZT	0 KZT	0 KZT	
	- prior to the card's expiration at the Customer's initiative, upon addressing the Bank	0 KZT	0 KZT	0 KZT	0 KZT	0 KZT	0 KZT	0 KZT	0 KZT	0 KZT	0 KZT	0 KZT	0 KZT	At the Bank's initiative, service in the risk zone
		1 800 KZT		1 600 KZT		1 000 KZT		0 KZT		0 KZT		0 KZT		Due to other reasons, according to the Customer's application
2	CASH WITHDRAWAL													
2.1.	At ATMs of Fortebank JSC in KZT	up to 1 million KZT per month - free of charge, over 1 million KZT 0,4% min. 500 KZT ¹	up to 2 million KZT per month - free of charge, over 2 million KZT 0,4% min.500 KZT ¹	up to 1 million KZT per month - free of charge, over 1 million KZT 0,35% min. 500 KZT ¹	up to 2 million KZT per month - free of charge, over 2 million KZT 0,35% min. 500 KZT ¹	up to 1 million KZT per month - free of charge, over 1 million KZT 0,3% min. 500 KZT ¹	up to 2 million KZT per month - free of charge, over 2 million KZT 0,3% min. 500 KZT ¹	up to 1 million KZT per month - free of charge, over 1 million KZT 0,25% min. 500 KZT ¹	up to 2 million KZT per month - free of charge, over 2 million KZT 0,25% min. 500 KZT ¹	up to 1 million KZT per month - free of charge, over 1 million KZT 0,25% min. 500 KZT ¹	up to 2 million KZT per month - free of charge, over 2 million KZT 0,25% min. 500 KZT ¹	up to 1 million KZT per month - free of charge, over 1 million KZT 0,25% min. 500 KZT ¹	up to 2 million KZT per month - free of charge, over 2 million KZT 0,25% min. 500 KZT ¹	Of the withdrawn amount
2.2.	At ATMs of Fortebank JSC in foreign currency	1,4% min. 500 KZT	up to 500,000 KZT per month (equivalent in foreign currency) – free of charge, over 500,000	1,35% min. 500 KZT	up to 500,000 KZT per month (equivalent in foreign currency) - free, over 500,000 KZT 1,35%	1,3% min. 500 KZT	up to 1 million KZT per month (equivalent in foreign currency) - free,	1,25% min. 500 KZT	up to 2 million KZT per month (equivalent in foreign currency) - free,	1,25% min. 500 KZT	up to 2 million KZT per month (equivalent in foreign currency) - free,	1,25% min. 500 KZT	up to 2 million KZT per month (equivalent in foreign currency) - free,	Of the withdrawn amount

№	Transaction type	Forte Base		Forte Seller		Forte Pro		Forte Global		Forte Prime		Forte Capital		Note
		Visa Business/ Mastercard Business	Visa Business Platinum/ Mastercard Business Preferred	Visa Business/ Mastercard Business	Visa Business Platinum/ Mastercard Business Preferred	Visa Business/ Mastercard Business	Visa Business Platinum/ Mastercard Business Preferred	Visa Business/ Mastercard Business	Visa Business Platinum/ Mastercard Business Preferred	Visa Business/ Mastercard Business	Visa Business Platinum/ Mastercard Business Preferred	Visa Business/ Mastercard Business	Visa Business Platinum/ Mastercard Business Preferred	
			KZT 1,4% min. 500 KZT ¹		min. 500 KZT ¹		over 1 million KZT 1,3% min. 500 KZT ¹		over 2 million KZT 1,25% min. 500 KZT ¹		over 2 million KZT 1,25% min. 500 KZT ¹		over 2 million KZT 1,25% min. 500 KZT ¹	
2.3.	At the cash withdrawal offices (cash desks) of Fortebank JSC in KZT	0,5% min. 500 KZT		0,5% min. 500 KZT		0,5% min. 500 KZT		0,5% min. 500 KZT		0,5% min. 500 KZT		0,5% min. 500 KZT		Of the withdrawn amount
2.4.	At the cash withdrawal offices (cash desks) of Fortebank JSC in foreign currency	1,4% min. 500 KZT		1,4% min. 500 KZT		1,4% min. 500 KZT		1,4% min. 500 KZT		1,4% min. 500 KZT		1,4% min. 500 KZT		Of the withdrawn amount
2.5.	At ATMs of other banks within the Republic of Kazakhstan in KZT/in foreign currency	1,5% min. 500 KZT	up to 1 million KZT per month (equivalent in foreign currency) – free of charge, over 1 million KZT 1,5% min. 500 KZT ¹	1,3% min. 500 KZT	up to 1 million KZT per month (equivalent in foreign currency) - free of charge, over 1 million KZT 1,3% min. 500 KZT ¹	1,2% min. 500 KZT	up to 1 million KZT per month (equivalent in foreign currency) - free of charge, over 1 million KZT 1,2% min. 500 KZT ¹	1% min. 500 KZT	up to 1 million KZT per month (equivalent in foreign currency) - free of charge, over 1 million KZT 1% min. 500 KZT ¹	1% min. 500 KZT	up to 1 million KZT per month (equivalent in foreign currency) - free of charge, over 1 million KZT 1% min. 500 KZT ¹	1% min. 500 KZT	up to 1 million KZT per month (equivalent in foreign currency) - free of charge, over 1 million KZT 1% min. 500 KZT ¹	Of the withdrawn amount
2.6.	At the cash withdrawal offices (cash desks) of other banks within the Republic of Kazakhstan in KZT/foreign currency	1,5% min. 500 KZT		1,3% min. 500 KZT		1% min. 500 KZT		1% min. 500 KZT		1% min. 500 KZT		1% min. 500 KZT		Of the withdrawn amount
2.7.	At ATMs of other banks outside the Republic of Kazakhstan ²	1,5% min. 500 KZT	up to 1 million KZT per month (equivalent in foreign currency) - free of charge, over 1 million KZT 1,5% min. 500 KZT ¹	1,3% min. 500 KZT	up to 1 million KZT per month (equivalent in foreign currency) - free of charge, over 1 million KZT 1,3% min. 500 KZT ¹	1,2% min. 500 KZT	up to 1 million KZT per month (equivalent in foreign currency) - free of charge, over 1 million KZT 1,2% min. 500 KZT ¹	1% min. 500 KZT	up to 1 million KZT per month (equivalent in foreign currency) - free of charge, over 1 million KZT 1% min. 500 KZT ¹	1% min. 500 KZT	up to 1 million KZT per month (equivalent in foreign currency) - free of charge, over 1 million KZT 1% min. 500 KZT ¹	1% min. 500 KZT	up to 1 million KZT per month (equivalent in foreign currency) - free of charge, over 1 million KZT 1% min. 500 KZT ¹	Of the withdrawn amount
2.8.	At the cash withdrawal offices (cash desks) of other banks outside the Republic of Kazakhstan ²	2% min. 1 100 KZT		1,8% min. 1 100 KZT		1,5% min. 1 100 KZT		1,3% min. 1 100 KZT		1,3% min. 1 100 KZT		1,3% min. 1 100 KZT		Of the withdrawn amount
3	REPLENISHMENT													
3.1.	By wire transfer, or via	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		Of the deposited amount

№	Transaction type	Forte Base		Forte Seller		Forte Pro		Forte Global		Forte Prime		Forte Capital		Note
		Visa Business/ Mastercard Business	Visa Business Platinum/ Mastercard Business Preferred	Visa Business/ Mastercard Business	Visa Business Platinum/ Mastercard Business Preferred	Visa Business/ Mastercard Business	Visa Business Platinum/ Mastercard Business Preferred	Visa Business/ Mastercard Business	Visa Business Platinum/ Mastercard Business Preferred	Visa Business/ Mastercard Business	Visa Business Platinum/ Mastercard Business Preferred	Visa Business/ Mastercard Business	Visa Business Platinum/ Mastercard Business Preferred	
	ATM/terminal of ForteBank JSC													
3.2.	Via the cash desks of ForteBank JSC (including VAT)	0,25% min.250 KZT		0,15% min.250 KZT		0,1% min.250 KZT		0,05% min.250 KZT		0,05% min.250 KZT		0,05% min.250 KZT		Of the deposited amount
4	TRANSFER TRANSACTIONS													
4.1.	From payment cards of ForteBank JSC to the payment cards issued by other banks	0,9% min.150 KZT		0,9% min.150 KZT		0,9% min.150 KZT		0,75% min.150 KZT		0,75% min.150 KZT		0,75% min.150 KZT		Of the transfer amount
4.2.	From payment cards of ForteBank JSC to the payment cards issued by ForteBank JSC	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		Of the transfer amount
4.3.	Transfer within the Bank to the current accounts/savings accounts	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		Of the transfer amount
5	VIEWING BALANCE													
5.1.	Through ATM network/call center of ForteBank JSC	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		
5.2.	Through ATM network of other banks	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		
6	BLOCKING/UNBLOCKING A LOST/STOLEN CORPORATE CARD													
6.1.	Without the stop list entry	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		Per transaction
6.2.	With the stop list entry	20 000 KZT		10 000 KZT		5 000 KZT		0 KZT		0 KZT		0 KZT		Per transaction
6.3.	Unblocking cards	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		Per transaction
7	ADDITIONAL SERVICES													
7.1.	Issuing a statement on a corporate payment card via the remote banking service system	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		Per transaction
7.1.2.	Issuing a statement on a corporate payment card via the Bank's branch	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		Per transaction
7.2.	SMS-notification	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		Monthly
7.2.1.	Push-notification	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		Monthly
7.3.	Resetting the PIN-code mistyping counter after three consecutive erroneous typing attempts	0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		0 KZT		Per transaction
7.4.	Providing video fragments regarding the	5 000 KZT		3 000 KZT		2 000 KZT		0 KZT		0 KZT		0 KZT		Per provided video

№	Transaction type	Forte Base		Forte Seller		Forte Pro		Forte Global		Forte Prime		Forte Capital		Note
		Visa Business/ Mastercard Business	Visa Business Platinum/ Mastercard Business Preferred	Visa Business/ Mastercard Business	Visa Business Platinum/ Mastercard Business Preferred	Visa Business/ Mastercard Business	Visa Business Platinum/ Mastercard Business Preferred	Visa Business/ Mastercard Business	Visa Business Platinum/ Mastercard Business Preferred	Visa Business/ Mastercard Business	Visa Business Platinum/ Mastercard Business Preferred	Visa Business/ Mastercard Business	Visa Business Platinum/ Mastercard Business Preferred	
	lending limit - no more than once per month (issued within 3 (three) business days from the date of submission of the Customer's request) (including VAT)													
	- of the amount subject to refund during a partial or complete early repayment of an outstanding loan under a lending limit (issued within 3 (three) business days from the date of submission of the Customer's request) (including VAT)	N/A		N/A		N/A		N/A		N/A		N/A		
8	OPENING, MAINTENANCE AND CLOSURE OF A PAYMENT CARD BANK ACCOUNT													
8.1.	Maintaining a current account of a payment card on which there has been no activity for 1 year or more	The balance on the account, but not more than 1,000 KZT		The balance on the account, but not more than 1,000 KZT		The balance on the account, but not more than 1,000 KZT		The balance on the account, but not more than 1,000 KZT		The balance on the account, but not more than 1,000 KZT		The balance on the account, but not more than 1,000 KZT		Monthly, per account. If the balance on the account is less than 1,000 KZT, the amount equal to the balance on the current account shall be written off and the account shall be closed as per the law of the Republic of Kazakhstan

Note:

¹ monthly free withdrawal of cash in the amount of up to KZT 2 million is taken into consideration in aggregate under the clauses 2.1., 2.2., 2.5., and 2.7. regarding the card account

² upon withdrawal of funds abroad, additional fees charged by the foreign banks may apply

Approved by the decision of the Commercial Directorate No. 12/2026-65 dated May 22, 2026.

Appendix 1 to the decision of the Commercial Directorate dated May 22, 2026,
on item No. 8 "On implementation of tariff packages for cash and settlement services, Merchant acquiring, and Corporate cards for the customers in the SME and Corporate business segments."

SERVICE PLAN FOR TRADE ACQUIRING SERVICES

for the legal entities (except for banks) and their separate subdivisions (branches and representative offices), private entrepreneurs, private notaries, private enforcement officers, lawyers, professional mediators, peasant households and farming enterprises

[illegible]

№	Transaction type	Forte Base	Forte Seller	Forte Pro	Forte Global	Forte Prime	Forte Capital
5.	Monthly maintenance fee for FortePOS app (including VAT)	0 KZT	0 KZT	0 KZT	0 KZT	0 KZT	0 KZT
6.	Monthly POS-terminal maintenance fee (including VAT)	3000 KZT Payable per installed POS-terminal, given the turnover below 200 000 KZT (for customers connected since 01.04.2025).	2000 KZT Payable per installed POS-terminal, given the turnover below 200 000 KZT (for customers connected since 01.04.2025).	1000 KZT Payable per installed POS-terminal, given the turnover below 200 000 KZT (for customers connected since 01.04.2025).	0	0	0

Approved by the decision of the Commercial Directorate No. 12/2026-65 dated May 22, 2026.

Amendments have been made to Clauses 1 and 1.2 in accordance with Minutes No. 12/2026-105 of the Commercial Directorate of JSC “ForteBank” dated July 21, 2026.